98-1 Preliminary Syllabus, Da-Yeh Univ

Information			
Title	全面品質管理	Serial No. / ID	2901 / GMN5109
Dept.	管理學院碩士在職專班	School System / Class	碩士在職專班1年4班
Lecturer	蔡源成	Full or Part-time	兼任
Required / Credit	Optinal / 3	Graduate Class	NO
Time / Place	(日)567 / B302	Language	Chinese

Introduction

This program provides the student with the knowledge of quality management based on the framework of basic theory and applications of quality.

Outline

- 1. Define quality
- 2. Evolution of quality theory
- 3. Strategic plan of quality
- 4. Quality function deployment
- 5. Design and maintenance of product quality
- 6. Design and maintenance of process quality
- 7. Design and maintenance of service quality
- 8. Design and maintenance of supply chain quality
- 9. Statistical process control and process capability analysis
- 10. Taguchi method
- 11.ISO 9001:2000
- 12. QS 9000
- 13.National quality award
- 14. Six sigma

Prerequisite

Basic knowledge of management