

102-1 Preliminary Syllabus, Da-Yeh Univ

Information			
Title	訓練與品質管理	Serial No. / ID	2648 / RGR5117
Dept.	人力資源暨公共關係學系碩士	School System / Class	研究所碩士班2年1班
Lecturer	鄒創鈞	Full or Part-time	專任
Required / Credit	Optinal / 3	Graduate Class	Yes
Time / Place	(一)678 / C406	Language	Chinese

Introduction
1.Foster students to know about training and quality management.
2.Let students to have basic concepts for training and quality management、 and know its essence and procedure.

Outline
1.Foundations of the Deming management philosophy
2.Problem solving and basic process variability concepts
3.Team problem solving
4.Data gathering concepts of statistical process control
5.Basic mathematical concepts
6.Tools of Ishikawa-baseline
7.Tools of Ishikawa-problem solving
8.Understanding system variability
9.Implementation of control charts
10.Process control-variable charts
11.Process control-attribute charts
12.Process capability

Prerequisite
None