

# 100-1 Preliminary Syllabus, Da-Yeh Univ

Information			
Title	全面品質管理	Serial No. / ID	2970 / GMN5109
Dept.	管理學院碩士在職專班	School System / Class	碩士在職專班1年1班
Lecturer	曾清枝	Full or Part-time	專任
Required / Credit	Optinal / 3	Graduate Class	No
Time / Place	(日)123 / B008	Language	Chinese

Introduction
This program provides the student with the knowledge of quality management based on the framework of basic theory and applications of quality.

Outline
<ol style="list-style-type: none"><li>1. Define quality</li><li>2. Evolution of quality theory</li><li>3. Strategic plan of quality</li><li>4. Quality function deployment</li><li>5. Design and maintenance of product quality</li><li>6. Design and maintenance of process quality</li><li>7. Design and maintenance of service quality</li><li>8. Design and maintenance of supply chain quality</li><li>9. Statistical process control and process capability analysis</li><li>10. Taguchi method</li><li>11. ISO 9001:2000</li><li>12. QS 9000</li><li>13. National quality award</li><li>14. Six sigma</li></ol>

Prerequisite
Basic knowledge of management