

# 102-1 大葉大學 完整版課綱

基本資訊			
課程名稱	觀光餐旅與服務產業英文	科目序號 / 代號	3243 / ELF4028
開課系所	英美語文學系	學制 / 班級	大學日間部4年1班
任課教師	張智惠	專兼任別	專任
必選修 / 學分數	選修 / 3	畢業班 / 非畢業班	畢業班
上課時段 / 地點	(三)9AB / J423	授課語言別	英文

## 課程簡介

Course Description and Goal: After completing the course, the students will be able to:

1. understand basic spoken Restaurant English and use English in different hospitality situations.
2. obtain basic listening comprehension skills in hospitality field, and listen for key words.
3. improve their communicative competence based on vocabularies, verbs, phrases and sentences for catering industry and express their ideas properly in different hospitality situations.

## 課程大綱

Nature ' s Wonder  
 Palace of Treasure  
 A Tropical Haven  
 Food, Food, Food  
 Festivals  
 Hotels and Resorts  
 How can I help you? - Giving and asking directions  
 How can I help you? - Giving and taking orders  
 How can I help you? - Giving and taking complaints

## 基本能力或先修課程

N/A

## 課程與系所基本素養及核心能力之關連

-  基本能力
-  專業能力
-  實踐能力
-  整合能力素養
-  精進成長素養
-  人際關係素養
-  國際視野素養

## 教學計畫表

系所核心能力	權重(%) 【A】	檢核能力指標(績效指 標)	教學策略	評量方法及配分 權重	核心能力 學習成績 【B】	期末學習 成績 【C=B*A 】
基本能力	20%	1. Listening: To comprehend various contents and accents 2. Speaking: To achieve oral accuracy and fluency 3. Reading: To comprehend gist, details, implications in different contexts 4. Writing: To compose grammatically correct and comprehensible paragraphs 5. Translating: To develop knowledge and techniques of translation between Chinese and English	小組討論 個案討論 小組合作 專題演講	小考: 60% 課堂討論: 10% 課程參與度: 20% 專業證照考取: 10%	加總: 100	20
專業能力	20%	1. Literature: To appreciate and comprehend literary works of western masters 2. Linguistics: To acquire fundamental knowledge on structures and applications of English language 3. Translation and Interpretation: To translate and interpret properly between Chinese and English 4. English language teaching: To understand theories, approaches, issues in the topic area 5. Listening and Speaking: To organise thoughts and present in well-structured forms 6. Reading and Writing: To comprehend, analyse,	小組討論 個案討論 小組合作 專題演講	小考: 60% 課堂討論: 10% 課程參與度: 20% 專業證照考取: 10%	加總: 100	20

實踐能力	20%	<p>1. Oral Presentation: to present ideas and thoughts in a well-structured form with modern technology</p> <p>2. Composition: to compose academic papers according to required formats</p> <p>3. Translation: to translate short stories, essays or newspapers</p> <p>4. Communication: to communicate efficiently</p>	<p>小組討論</p> <p>個案討論</p> <p>小組合作</p> <p>專題演講</p>	<p>小考: 60%</p> <p>課堂討論: 10%</p> <p>課程參與度: 20%</p> <p>專業證照考取: 10%</p>	加總: 100	20
整合能力素養	10%	<p>1. Integration: To develop, organise and manage issues from different perspectives</p> <p>2. Co-ordination: To accept different opinions and foster teamwork spirit</p> <p>3. Leadership: To lead and provide guidance</p>	<p>小組討論</p> <p>個案討論</p> <p>小組合作</p> <p>專題演講</p>	<p>小考: 60%</p> <p>課堂討論: 10%</p> <p>課程參與度: 20%</p> <p>專業證照考取: 10%</p>	加總: 100	10
精進成長素養	10%	<p>1. Autonomy: To organise, plan and complete tasks independently</p> <p>2. Critical thinking: To form logical interpretation and criticism on different issues</p> <p>3. Self-esteem: To respect self and others</p>	<p>小組討論</p> <p>個案討論</p> <p>小組合作</p> <p>專題演講</p>	<p>小考: 60%</p> <p>課堂討論: 10%</p> <p>課程參與度: 20%</p> <p>專業證照考取: 10%</p>	加總: 100	10
人際關係素養	10%	<p>1. Professional ethics: To equip well-rounded professional concepts and attitudes</p> <p>2. Humanistic concerns: To cultivate compassion, sympathy and empathy for others</p> <p>3. Interpersonal relationship: To practice interpersonal communication efficiently</p>	<p>小組討論</p> <p>個案討論</p> <p>小組合作</p> <p>專題演講</p>	<p>小考: 60%</p> <p>課堂討論: 10%</p> <p>課程參與度: 20%</p> <p>專業證照考取: 10%</p>	加總: 100	10

國際視野素養	10%	1. World vision: To recognise the importance of self to the world 2. Global citizenship: To have compassion for the world 3. International awareness: To be aware of and respect different cultures	小組討論 個案討論 小組合作 專題演講	小考: 60% 課堂討論: 10% 課程參與度: 20% 專業證照考取: 10%	加總: 100	10
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### 成績稽核

小考: 60%

課程參與度: 20%

課堂討論: 10%

專業證照考取: 10%

### 教科書(尊重智慧財產權，請用正版教科書，勿非法影印他人著作)

書名	作者	譯者	出版社	出版年
無參考教科書				

### 參考教材及專業期刊導讀(尊重智慧財產權，請用正版教科書，勿非法影印他人著作)

書名	作者	譯者	出版社	出版年
無參考教材及專業期刊導讀				

### 上課進度

週次	教學內容	分配時數(%)				
		講授	示範	習作	實驗	其他
1		100	0	0	0	0
2		100	0	0	0	0
3		100	0	0	0	0
4		100	0	0	0	0
5		100	0	0	0	0
6		100	0	0	0	0
7		100	0	0	0	0
8		100	0	0	0	0
9		0	0	0	0	100
10		100	0	0	0	0
11		100	0	0	0	0
12		100	0	0	0	0
13		100	0	0	0	0

14	100	0	0	0	0
15	100	0	0	0	0
16	100	0	0	0	0
17	100	0	0	0	0
18	0	0	0	0	100

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